

The City of Oshawa has implemented the following COVID-19 measures in order to maintain a safe environment for public and staff with regards to use of City Arenas. Measures are developed in conjunction with current guidelines from Durham Region Public Health, Provincial COVID-19 Response Framework and Provincial Sport Organizations. Please review and be familiar with the following protocols:

### **Before Arrival**

- All arena users should be aware of signs and symptoms of COVID-19.
- All participants of a rental are required to complete the City of Oshawa online screening at [www.oshawa.ca/screening](http://www.oshawa.ca/screening) within 60 minutes prior to entering the facility, including players, coaches, instructors, game officials and spectators.
- All participants of a rental are required to show proof of the successful completion of COVID-19 screening to City of Oshawa staff whom will verify the date, time and name of the individual. Proof of completion can be provided in either paper or digital format.
- It is the responsibility of the permit holder to ensure all participants have completed the online screening prior to entering the facility.

### **Entrance Requirements**

- Anyone who is exhibiting symptoms of COVID-19 or has had close contact, traveled or tested positive with a confirmed case cannot enter the facility.
- Upon entry, all facility users are required to [wear a mask/ face covering](#). On ice-participants may remove their face covering before entering the ice surface. Masks/face covering must be worn as soon as they leave the ice.
- There are designated areas outside of the arena for participants to line-up and wait for permission to enter the facility. Participants are required to wear a mask/face covering while waiting in line. City Staff will indicate when groups can enter the facility.
- All arena users of a rental are to enter the facility at the same time; no earlier than 20 minutes prior to the start of the rental.
- Two spectators per participant are allowed to enter the facility.
- Spectators must enter the facility at the same times as participants.
- Participants who require assistance with equipment are encouraged to come partially dressed. For safety reasons participants are not allowed to enter the facility wearing skates or roller skate guards.
- Spectators will be directed to a viewing area in the designated arena (dress appropriately for the cold).
- Participants and spectators must remain in the assigned arena, with mask/face covering on.
- Participants who arrive after the rest of their rental group has entered the facility are required to contact the permit holder or team lead for screening and to ensure the rental is below capacity restrictions, prior to entering the facility.
- Spectators are required to maintain a physical distance of at least two metres from every other person in the facility who not from their own household.
- No outside food or drink.

## Arena Protocol



- No in and out privileges.
- There is limited access to common areas (lobby) – washroom access only.
- Masks/face coverings are required in the facility at all times except for participants while they are on the ice.

### Arena Information

- 40 participants, including players, coaches and instructors are allowed on the ice. Game officials do not count toward this number.
- Each rental will have access to two changerooms. A mask/face covering is required to be worn at all times in the changeroom and may be removed only when entering the playing surface.
- Two showers per dressing room will be available at Delpark Homes Centre
- Participants must stay in dedicated changeroom until the scheduled ice time begins (no line-ups at the door to get on the ice).
- Physical distancing is required within all areas of the facility.
- Player's benches are open. All bench personnel must wear a mask/face covering at all times.
- Warmups are not permitted inside of the facility.
- Participants and spectators cannot enter the designated space of another arena or area of the facility. For example, a spectator cannot go back and forth between arenas to watch more than one athlete at a time. Once a spectator enters an arena, they are required to remain in that arena until they exit the facility.
- Signage in the facility must be adhered to.
- The permit holder and/or team lead must comply with either the [Ontario Hockey Federation](#), [Ontario Women's Hockey Association](#), [Ringette Ontario return to play guidelines and protocols](#), [Skate Ontario](#).

### Cleaning and Disinfecting Requirements

- City of Oshawa staff is responsible for and will be cleaning, sanitizing and disinfecting touch points.
- Available washroom facilities will be cleaned as per [Public Health Guidelines](#).
- Coaches should wipe down sports equipment before and after each session.

### After Ice Rental

- Players, coaches, instructors and game officials must exit the facility within 20 minutes of the conclusion of the rental.
- Spectators must exit the facility immediately at the conclusion of the rental.
- Arena users must exit the arena and facility through the designated exit points.

### Respect Check Policy

- Individuals, organizations and user groups making use of city facilities are responsible for applying the council-approved Respect Check Policy to their programs, to champion ethical conduct, foster healthy and active lifestyles and create a safe and welcoming environment. The policy enforces a set of expectations to address inappropriate behaviours, violence and vandalism that negatively affects the experience of individuals or creates unsafe conditions in any City facility, in association with any service, program or event provided by or associated with the City of Oshawa. Additional information regarding this policy can be found on the City of Oshawa web-site <https://www.oshawa.ca/things-to-do/respect-check.asp>.

Failure to comply with the Respect Check Policy and/or COVID-19 Arena Protocols will result in the following steps being applied by City Staff to permit violators:

- First offence – Verbal warning
- Second offence – Removal of one scheduled ice time at the cost of the permit holder
- Third offence – Removal of three scheduled ice times at the cost of the permit holder
- Fourth offence – Permit holder will not be permitted ice time for the remainder of the 2020-2021 season.