



Managing and Sharing Tickets

Your Account Overview:

Once you have logged into your account, use the **Account Overview** menu options to Click on the **tickets** button to view or download any of your tickets or receipts.

Order	Event	Tickets
P451407018	2026 Welland Jackfish Season Membership 2026 Season	1 Tickets TICKETS

Manage Tickets:

Under the **tickets** tab you can easily access all tickets in your season or ticket package for mobile access, PDF download, printing and sharing.

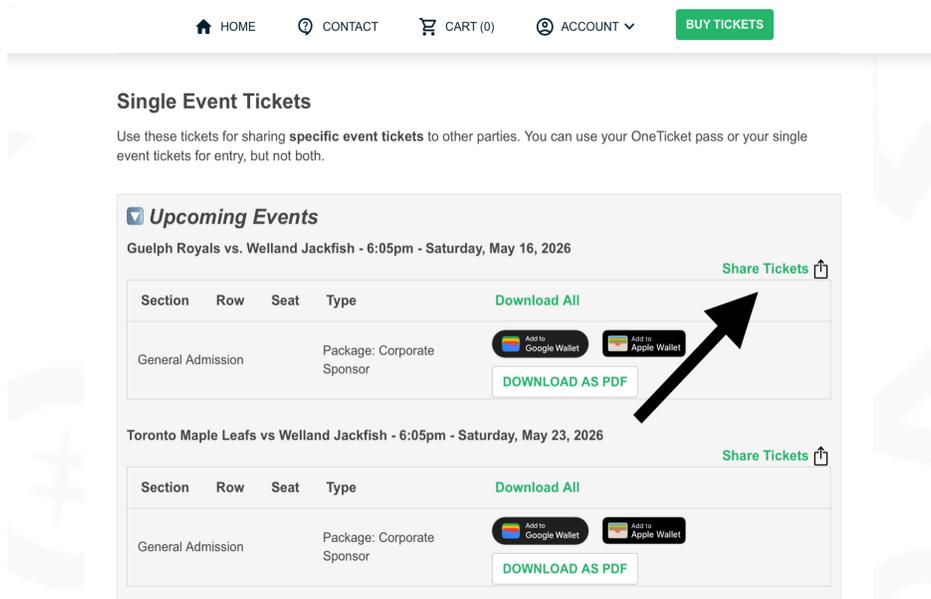
Your OneTicket Passes will be listed first (for season ticket holders) followed by all of single game tickets.

Section	Row	Seat	Type	Download All
General Admission			Corporate Sponsor	Download All

Sharing Tickets

Use the **Share Tickets** icon to easily share tickets to others. As the ticket owner, you can cancel or recall shared tickets at any time.

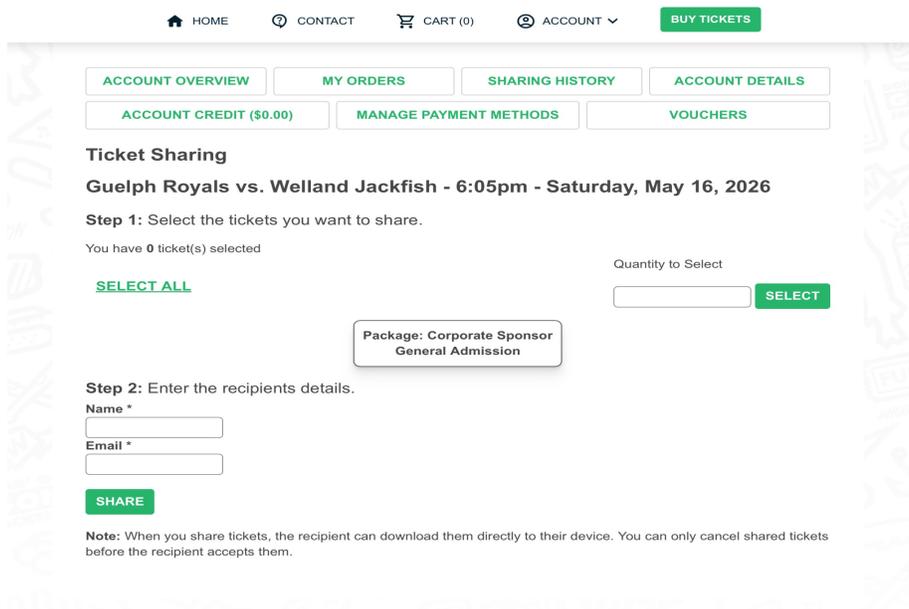
1. From Tickets choose the game/tickets you would like to share:



The screenshot shows the 'Single Event Tickets' section of a website. At the top, there is a navigation bar with links for HOME, CONTACT, CART (0), ACCOUNT, and a BUY TICKETS button. Below the navigation, the page title is 'Single Event Tickets' with a sub-header explaining that these tickets are for sharing specific event tickets to other parties. The main content area is titled 'Upcoming Events' and lists two events:

- Guelph Royals vs. Welland Jackfish - 6:05pm - Saturday, May 16, 2026**: This event has a 'Share Tickets' icon (a share symbol) in the top right corner. Below the event name is a table with columns for Section, Row, Seat, and Type. The table shows 'General Admission' for 'Package: Corporate Sponsor'. To the right of the table are buttons for 'Download All', 'Add to Google Wallet', 'Add to Apple Wallet', and 'DOWNLOAD AS PDF'. A black arrow points from the 'Share Tickets' icon to the 'Add to Google Wallet' button.
- Toronto Maple Leafs vs Welland Jackfish - 6:05pm - Saturday, May 23, 2026**: This event also has a 'Share Tickets' icon and a similar table structure with 'General Admission' for 'Package: Corporate Sponsor'.

2. Select the tickets to share and add the recipient's name and email address.



The screenshot shows the 'Ticket Sharing' page. At the top, there is a navigation bar with links for HOME, CONTACT, CART (0), ACCOUNT, and a BUY TICKETS button. Below the navigation, there are several menu items: ACCOUNT OVERVIEW, MY ORDERS, SHARING HISTORY, ACCOUNT DETAILS, ACCOUNT CREDIT (\$0.00), MANAGE PAYMENT METHODS, and VOUCHERS. The main content area is titled 'Ticket Sharing' and shows the event 'Guelph Royals vs. Welland Jackfish - 6:05pm - Saturday, May 16, 2026'. The page is divided into two steps:

- Step 1: Select the tickets you want to share.** This step shows 'You have 0 ticket(s) selected'. There is a 'SELECT ALL' button and a 'Quantity to Select' input field with a 'SELECT' button. A tooltip box displays the selected ticket details: 'Package: Corporate Sponsor' and 'General Admission'.
- Step 2: Enter the recipients details.** This step includes input fields for 'Name *' and 'Email *', and a 'SHARE' button.

A note at the bottom states: 'Note: When you share tickets, the recipient can download them directly to their device. You can only cancel shared tickets before the recipient accepts them.'

3. The recipient will receive an email notice to accept the tickets and add them to their account (or create a new account if needed).
4. You will receive an email notice once the recipient has accepted the tickets.
5. Under **Share History** you can cancel the sharing invitation or recall tickets that have been shared.

