



## **Accessing Account and Setting a Password**

As a season ticket holder or flex ticket holder you have an online account you can use to access your tickets anytime, download Season Passes, and Flex Passes to your phone, or renew/purchase additional tickets.

### **How to Access:**

Access your account through the Jackfish ticketing portal.

[https://tickets.wellandjackfish.com/account/sign\\_in](https://tickets.wellandjackfish.com/account/sign_in)

You can access the portal from a computer, phone or tablet. If you have never used your account before or have forgotten your password, you can reset your password. Use the Forgot Password link and enter the email address associated with your account. You will receive an email with instructions on how to reset your password. Be sure to check your junk or spam folders if you do not have the email within a few minutes.