



## Redeeming Offers Instructions

1. Access your account on : <https://tickets.wellandjackfish.com/account/dashboard>
  - a. If you have not already activated your account, please press "Forgot Password?" to send a reset link to your email.
2. Click the **Pending Offers** tab located under the **Account** page.
3. Select the number of tickets you wish to purchase. Then select 'Purchase Selected Items'
  - a. If you press release, your offer will no longer exist.

The screenshot shows the 'Pending Offers' page in the Welland Jackfish account dashboard. The page has a navigation bar at the top with links for HOME, CONTACT, CART (0), ACCOUNT, and BUY TICKETS. Below the navigation bar are several tabs: ACCOUNT OVERVIEW, PENDING OFFERS (1), MY ORDERS, and SHARING HISTORY. Underneath these are more tabs: ACCOUNT DETAILS, ACCOUNT CREDIT (\$0.00), MANAGE PAYMENT METHODS, and VOUCHERS. The main content area is titled 'Pending Offers (1)' and contains the following text: 'The items below have been reserved for you. All items are selected for purchase by default. Uncheck any items you do not want to purchase at this time. Edit to explore pricing options, if available. Purchase to proceed to checkout. You do not have to purchase or edit all of these items at once. Unselected items will remain reserved for you, until the offer expires.' Below this text is a table with two rows of offers. The first row is for 'Queph Royals vs. Welland Jackfish' on Saturday, May 16, 2026, with a price of \$14.00 and an 'ACTIONS' button. The second row is for 'General Admission' Bleacher Seat, also priced at \$14.00 with 'Full payment' status. Below the table is a 'Shipping:' section with a radio button selected for 'E-Ticket - Free'. At the bottom, there are two buttons: 'PURCHASE SELECTED OFFERS' and 'RELEASE SELECTED OFFERS', with a note that purchasing agrees to all terms and conditions.

Item	Offer expires: TBA	\$14.00	ACTIONS
Queph Royals vs. Welland Jackfish 6:05pm - Saturday, May 16, 2026			
General Admission Bleacher Seat		\$14.00	Full payment

4. Complete payment process. Upon payment, the tickets will appear under your **Account Overview** page