



# Little Caesars Roller Hockey Payment Policies

*Policies subject to change without notification. LCRH has final say on all rules and guidelines regardless of what is listed.*

## ***Adult Open Division***

**Team Fee (\$1600):** The total team fee for an adult open team at Joe Dumars Fieldhouse is \$1600.00. A team fee is defined as when a team or group of players will pay towards the team's balance. **This means that teams with less than 8 skaters will end up paying more per player than a team that has 8 skaters.** A Team fee is determined by the entire teams play. If a player has only played 5 games in the regular season, the team fee does not adjust for this player. Teams are ultimately responsible for the entirety of the balance regardless of the number of games played, suspensions, or injuries that occur.

## **Dash Online**

- All players must have Dash Online installed on their phone. Please visit the Dash Online section of our website which is under registration. This is the primary method of payment at LCRH.

## **Registration & Payment Requirements**

- All returning teams from the last previous season may simply use their Dash Online Mobile application to pay their team fee towards next season. Captains are encouraged to use DASH to drop/add players to their roster so that their players can pay their league fee. Captains can seek assistance from Hockey Management for help if necessary.
- All NEW teams, or teams that did not play in the previous season, must contact LCRH Management to join any division.

**If a team wishes to get the team fee of \$1400, or a \$200 discount off the normal \$1600 team fee, the entire \$1400 payment is due by the REGISTRATION DEADLINE, not the first game. If for whatever reason the team fee is NOT at \$1400 by the registration deadline, the team will pay full price regardless of the reason.**

## **Regular Payments**

- Any player who is only paying on one team will be expected to pay the full amount of their team by the first game. No player on a single team will play until paid in full prior to the first game starting.
- Any player who is playing on multiple teams will be expected to either pay the balance in full online or meet with Hockey management to setup an automatic payment schedule for all their teams.
- LCRH will not accept cash payments if the payment is not in full unless the player has a debit or credit card that will be on file in case of non-payment. *In addition, all players will have their credit/debit card on file in case of non-payment.*

## **Automated Payments & Cards Declined**

- Any player who enters a payment plan with LCRH will not be permitted to alter their payment policy once set.
- Any payment plan that has a card that is declined or is not successfully debited the amount agreed to by the player will result in an email being sent to the customer reminding them about payment. Every 24 hours, DASH Platform will attempt to make the charge again until the payment is fulfilled.
- In addition to the above, any payment plans that results in an unpaid payment will result in an immediate suspension from all teams, including paid in full teams, until the payments are up to date.

## Refund Policy

- Since all open teams are paid as a Team Fee, no refund will be given to any team that has not paid their balance in full. In addition, should a player request a refund, the team must have another player, or the remainder of the team cover the remainder of that player's portion of the payment.
  - For example, if a team of 8 players who all paid \$200 each for a total of \$1600, and one player wants a full refund, either a new player with \$200 will need to be added to the team first, or the rest of the team must pay the \$200 before the player receives a refund.
- After the Registration Deadline, all refunds will be subject to a \$25 processing fee.
- Any payment that results in a chargeback will result in the player in question immediately halted from continuing all programs and leagues at Joe Dumars Fieldhouse/Little Caesars Roller Hockey.
- **All refunds are handled on a case by case basis. Please contact the Hockey Department if you have any questions about a refund or any of the payment policies.**

## Joe Dumars Membership

- All players, to include substitute players, must have a current JDF Membership in order to participate in any leagues at Little Caesars Roller Hockey. Memberships at \$20 each, and last a full calendar year from the date of purchase.

### **Discounts:** LCRH currently has two discounts:

- **\$200 Team Fee Discount** – Any team that pays \$1400 **online**, and **prior to the registration deadline** will be considered paid in full. Any team who does NOT pay \$1400 by the registration deadline will be priced at the regular \$1600 per team. **This includes if all, but one member of the team has paid. No Exceptions will be made to this policy.**
- **Multiple Team Discount** – Players that play on two adult open teams will receive a \$50 discount towards one team's fees. This discount only applies after the player has paid in full on both teams, less the \$50. **NOTE: Any team that has received a \$1400 team fee for paying up front will NOT be able to use that team as a second team discount. The minimum for 2 teams at LCRH is \$350 if playing on two teams.**