

2021 RTA Refund / Cancellation Policy

Due to the current environment we are in, the following cancellation policy is in place for any 2021 RTA Programs.

- If Health Officials, Municipal, Provincial or Federal Governments, OLA or OMLA cancels a 2021 RTA Program, then you will receive refund via e-transfer for all remaining sessions less a \$25.00 administration fee. Additionally, if equipment / apparel / jerseys / pinnies are provided to a participant to keep, then the cost of these items will be subtracted from the refund amount. *
- If participant wishes to withdraw from a 2021 RTA Program that is still actively running, then you will receive a refund via e-transfer for all remaining sessions less a \$25.00 administration fee. Additionally, if equipment / apparel / jerseys / pinnies are provided to a participant to keep, then the cost of these items will be subtracted from the refund amount. *

* Refund amount will be determined as follows:

- Registration fee paid less \$25.00 administration fee, less cost of supplied equipment (if any), divided by total number of sessions for the program, multiplied by the total number of sessions remaining in the program.