



# *Milkmen*

## MY TICKETS

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DIGITAL TICKETING GUIDE



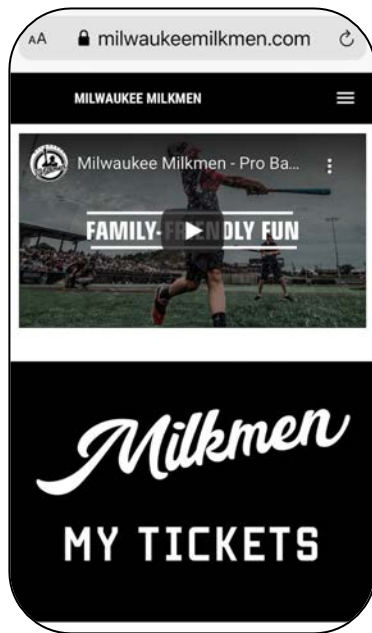
# DIGITAL TICKETING GUIDE

- Accessing Your Tickets
- Forwarding Your Tickets
- Recalling Your Tickets
- Redeeming Your Ticket Vouchers
- Exchanging Tickets
- Printing Tickets
- Buying Exclusive Presale Tickets
- Keeping Your Account Up-to-Date
- Digital Ticketing FAQs



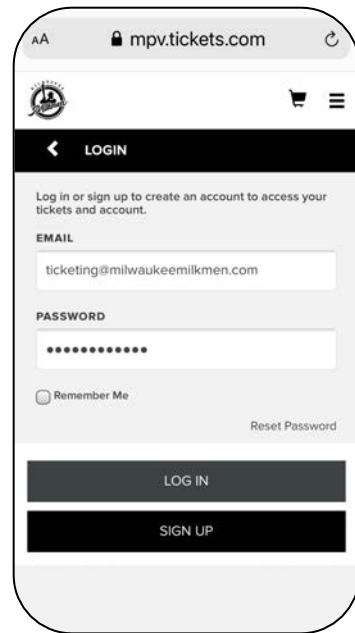
# ACCESSING YOUR TICKETS

*We highly recommend saving tickets to your Apple or Google Wallet for quick retrieval on game day*



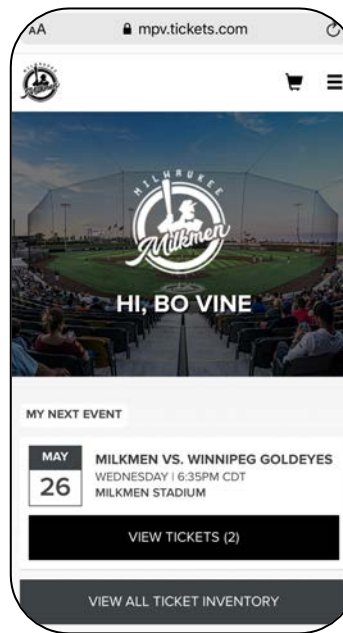
## STEP 1

Go to [MilwaukeeMilkmen.com](https://MilwaukeeMilkmen.com) on your mobile device's web browser. Tap the 'My Tickets' button.



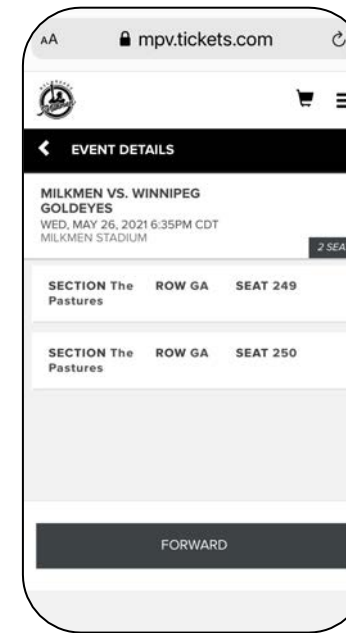
## STEP 2

Enter the email & password associated with your Milkmen account. Tap 'Reset Password' if necessary.



## STEP 3

Once logged in to your account, tap 'View Tickets' to view tickets for your next game or tap 'View All Ticket Inventory' to view future dates.



## STEP 4

Once you have found and selected the date of the game you are attending, a list of your tickets will appear. Tap on a specific ticket to view the barcode.

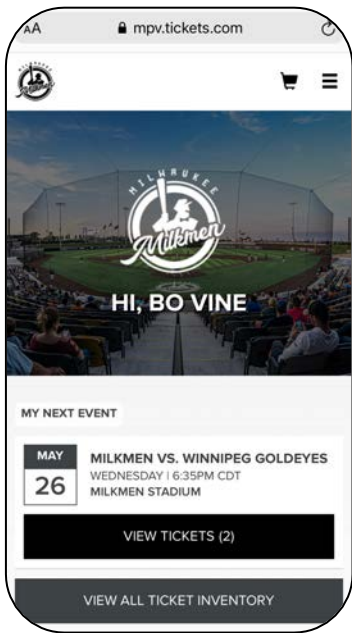


## STEP 5

After selecting a specific ticket, a barcode will appear. Have this page up when you approach the entry gate. You can swipe your screen or tap 'Next Ticket' to scan barcodes on any additional tickets.

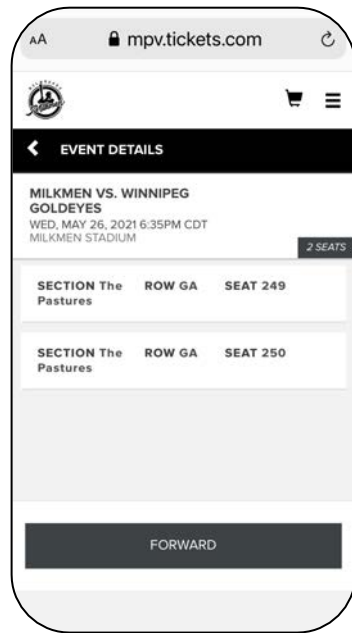


# FORWARDING YOUR TICKETS



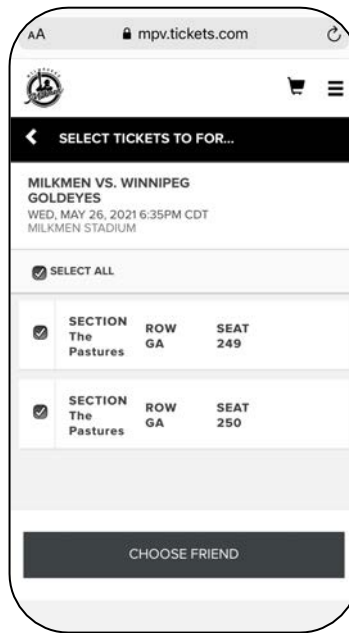
## STEP 1

Once logged in, tap 'View Tickets' to view tickets for your next game, or 'View All Ticket Inventory' to view future dates. Find and select the date of the game for which you want to forward tickets.



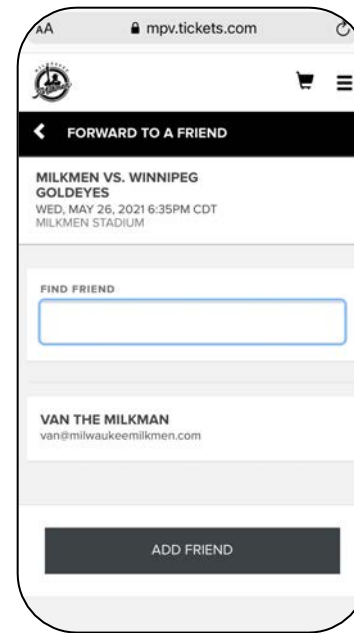
## STEP 2

Once you have selected your desired game date a list of tickets will appear. Tap 'Forward' at the bottom of your screen.



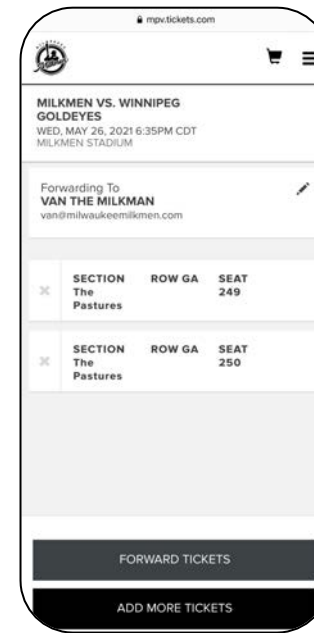
## STEP 3

Select the tickets you would like to transfer. Then, tap 'Choose Friend' at the bottom of your screen.



## STEP 4

Tap on a recipient from your current list or tap 'Add Friend' to enter the person's name and email address if not previously added.

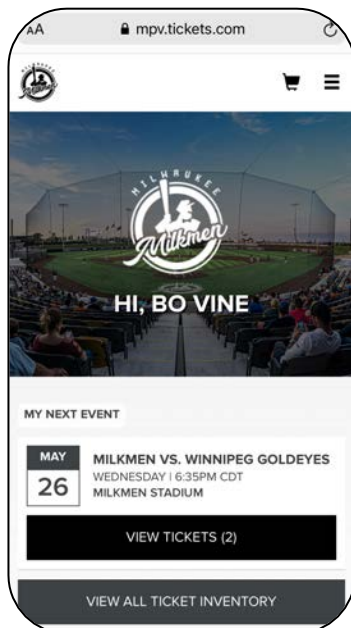


## STEP 5

Confirm you have selected the appropriate tickets and then tap 'Forward Tickets.' The recipient will be notified via the email address used that they now have tickets in their account.

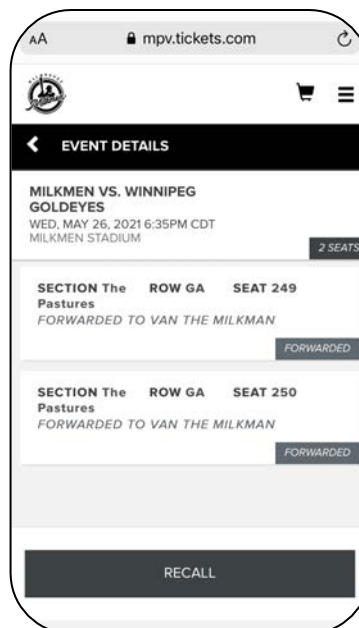


# RECALLING YOUR TICKETS



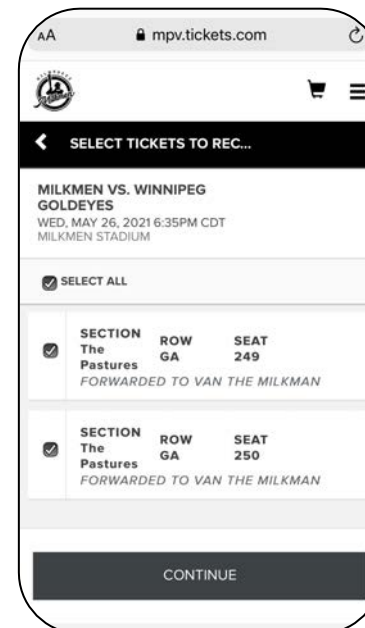
## STEP 1

Once logged in to your account, tap 'View Tickets' to view tickets for your next game, or 'View All Ticket Inventory' to view future dates. Find and select the game for which you want to recall tickets.



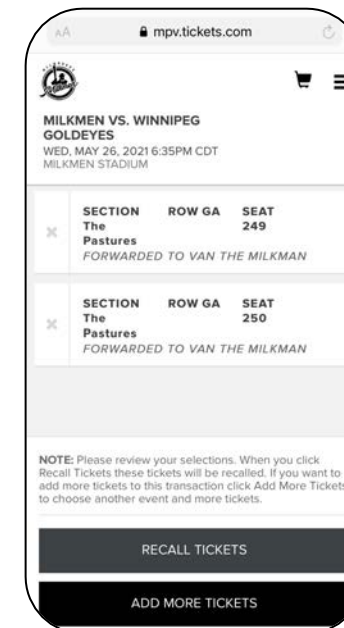
## STEP 2

Once you have selected your desired game a list of tickets will appear. There will be a notation under any previously forwarded ticket. Tap 'Ticket Actions' and then 'Recall' at the bottom of your screen.



## STEP 3

Select any previously forwarded ticket that you would like to recall and tap 'Continue.'

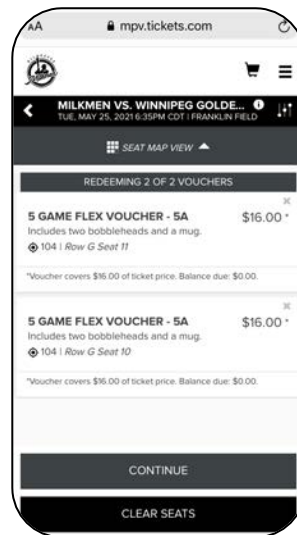
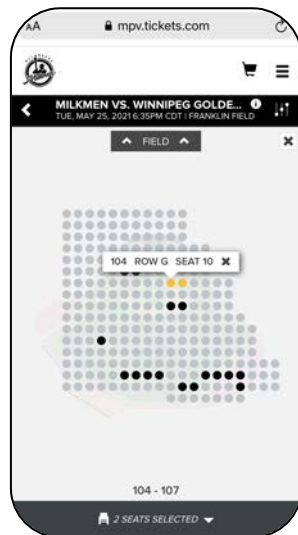
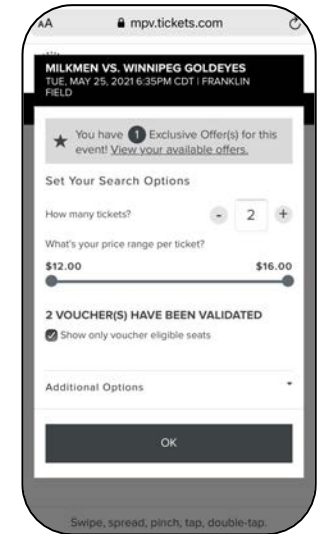
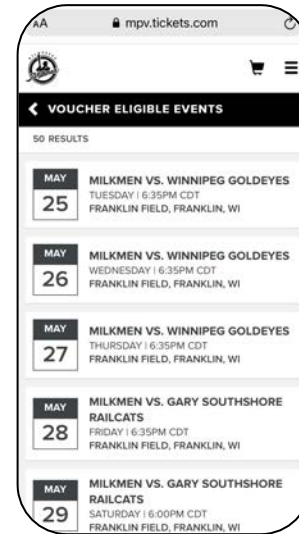
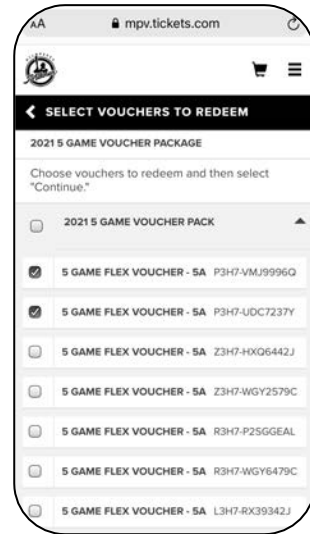
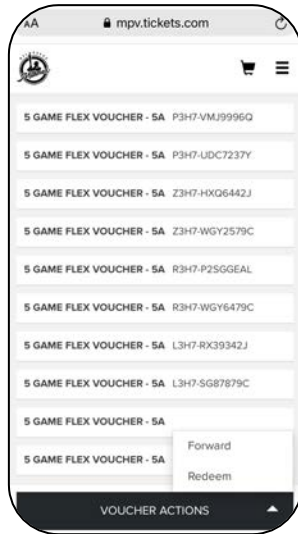
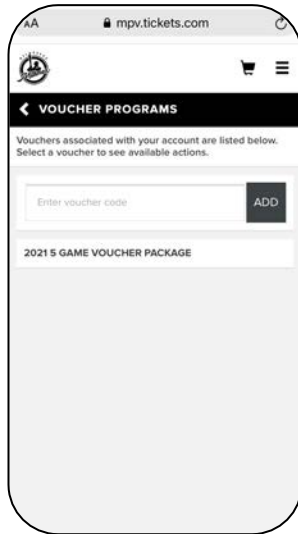
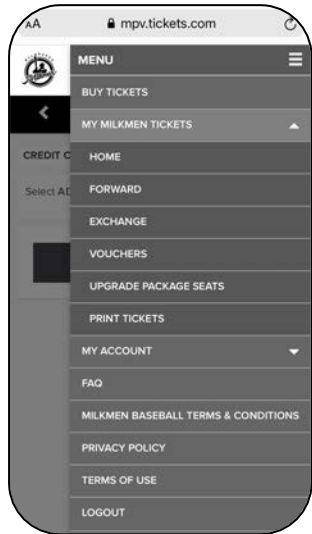


## STEP 4

Tap 'Recall Tickets' to complete the transaction or 'Add More Tickets' to select additional tickets to recall.



# REDEEMING YOUR TICKET VOUCHERS



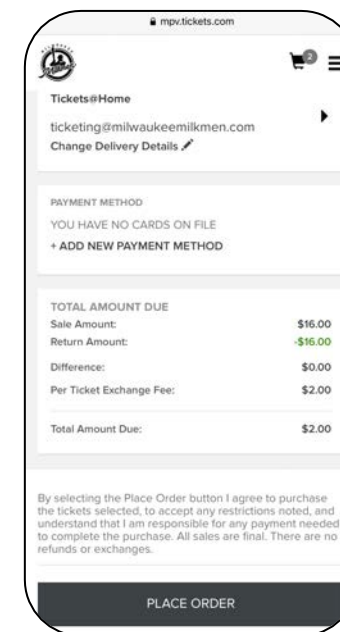
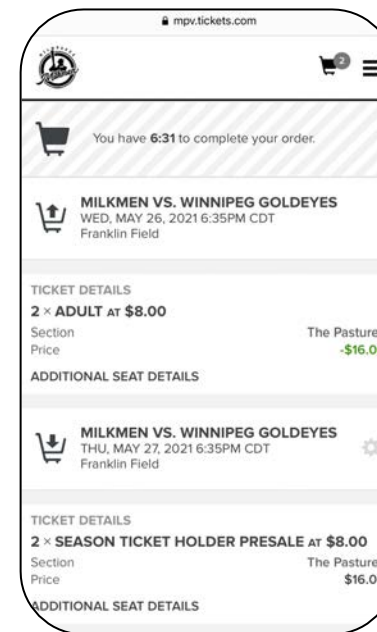
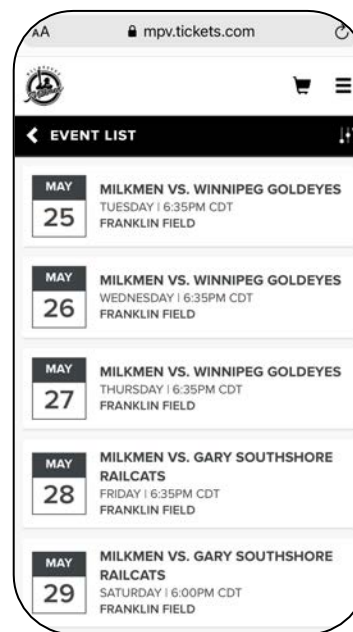
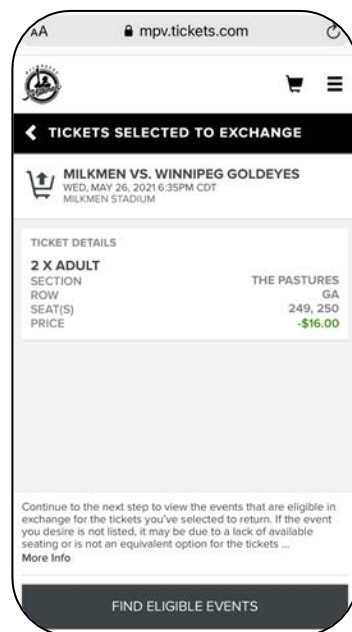
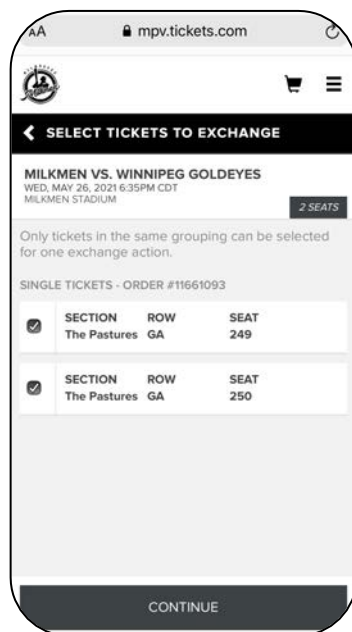
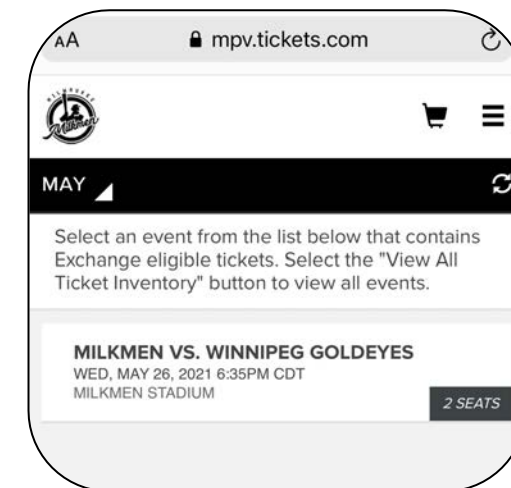
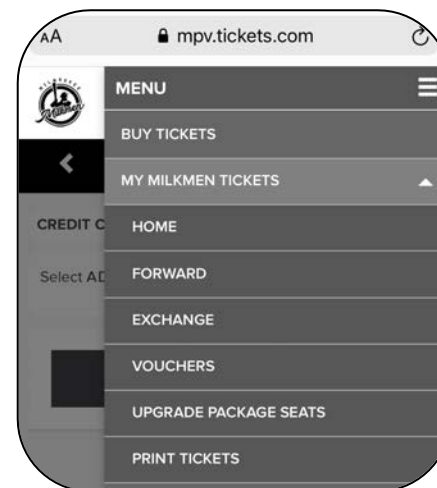
- Tap VOUCHERS in Menu
- Active vouchers on your account will be displayed, grouped by the voucher package or voucher event
- Select the voucher package or voucher event to view the individual vouchers
- Select the VOUCHER ACTIONS button and click REDEEM
- Choose vouchers to redeem, then click CONTINUE
- A list of eligible events will be displayed
- Select the event for which you want to redeem the voucher(s)
- Select seats via Best Available or from the Seat Map
- Select the Buyer Type. The voucher redemption buyer type will be selected by default
- Select CONTINUE to select your delivery method, enter payment if required, and complete your redemption





# EXCHANGING TICKETS

- Tap Menu and select EXCHANGE
- Select an event from the list and tickets to exchange
- Next, find eligible exchange events
- Select an event from the list and your desired seats
- Review and place your exchange order





# PRINTING TICKETS

[RETURN TO HOME](#)

**BO VINE: MANAGE YOUR TICKET INVENTORY**

Ticket Action: Print Tickets

**EVENTS AND SEATS: PRINT TICKETS**

Event ☐ Show Actionable Only

May 2021 All Days/Time

Milkmen vs. Winnipeg Goldeyes  
Wednesday 05/26/21 @ 6:35PM CDT Details > Seats: 2

☒ Select All

The Hop Yard   Row GA   Seat 99	Cancelled
The Hop Yard   Row GA   Seat 99	Cancelled
The Hop Yard   Row GA   Seat 100	Cancelled
The Hop Yard   Row GA   Seat 100	Cancelled
<input checked="" type="checkbox"/> The Pastures   Row GA   Seat 249	Active Ticket
<input checked="" type="checkbox"/> The Pastures   Row GA   Seat 250	Active Ticket

Total Selected: 2

[CONTINUE](#) [CANCEL](#)



[RETURN TO HOME](#)

**BO VINE: PRINT TICKETS**

Listed below are the tickets you have chosen to print. Please review for accuracy and then click the Print Tickets button to complete the print process. Once completed, links to print your Tickets@Home tickets will be displayed.

**WEDNESDAY, 5/26/21 - 6:35PM CDT - MILKMEN VS. WINNIPEG GOLDEYES**

SECTION	ROW	SEAT
The Pastures	GA	249
The Pastures	GA	250

**PRINT TICKET CHARGES**

Ticket Fulfillment (Tickets@Home):	\$0.00
Total Amount Charged:	\$0.00

[PRINT TICKETS](#) [CANCEL](#)



[RETURN TO HOME](#)

**Print Tickets**

For optimal viewing of tickets and to enter the venue using tickets on your smart phone [click here](#). Enter your email address or your account number and password to see your tickets.

Listed below are the tickets you have printed. To print the tickets, check the Select for Printing checkbox for the ticket(s) which you want to print and click the View & Print Tickets button.

[SELECT ALL](#) [CLEAR ALL](#)

EVENT	SECTION	ROW	SEAT	SELECT FOR PRINTING	SEND TICKET TO WALLET
Milkmen vs. Winnipeg Goldeyes Wednesday 05/26/21, 6:35PM CDT Milkmen Stadium Franklin, WI	The Pastures	GA	249	<input checked="" type="checkbox"/>	<a href="#">ADD TO WALLET</a>
	The Pastures	GA	250	<input checked="" type="checkbox"/>	<a href="#">ADD TO WALLET</a>



[VIEW & PRINT TICKETS](#)


- Tap Menu and select PRINT TICKETS
- Select Active Ticket(s) to print
- Click the PRINT TICKETS button
- Then, check SELECT FOR PRINTING on desired tickets and click VIEW & PRINT TICKETS





# PRINTING TICKETS (CONTINUED)

	<b>Milkmen vs. Winnipeg Goldeyes</b>  <b>VENUE</b> Milkmen Stadium  <b>DATE</b> Wednesday, May 26, 2021 6:35PM  <b>Adult</b>	 <b>Section: PASTURES</b> <b>Row: GA</b> <b>Seat: GA</b>
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 **This is your ticket.**  
You must present the entire page to gain admittance to the event.


**DO NOT DUPLICATE!**  
Warning: The holder assumes all risk and danger incidental to the game of baseball, whether prior to, during or subsequent to the actual playing of the game including specifically "but not exclusively" the danger of being injured by thrown bats or thrown or batted balls, and agrees that the participating clubs, agents, players and sponsoring organizations are not liable for injuries resulting from such causes. The management reserves the right to revoke the license granted by this ticket by refunding the purchase price.


**TICKETS MAY NOT BE DISTRIBUTED OR RESOLD ON STADIUM PROPERTY OR IN ADJACENT PARKING AREA.**

**RAINCHECK:** In the event that five innings of the game are not played (except when the home team is in the lead at the end of 4 1/2 innings), this coupon will be good for any future regular season game for exchange at the box office for this price ticket, subject to prior sale. ALL PRICES INCLUDE SALES TAX.

**NO REFUNDS AND NO EXCHANGES. ALL SALES ARE FINAL. NO FOOD OR BEVERAGE MAY BE BROUGHT INTO BALLPARK COMMONS.**

  
**\$15 OFF ANY SERVICE**  
VISIT [GRIFINSHUB.CHEVSEVLEREFOODS.COM](http://GRIFINSHUB.CHEVSEVLEREFOODS.COM) TO SCHEDULE YOUR SERVICE.  
MUST PRESENT COUPON AT TIME OF VEHICLE WRITE-UP. NO CASH VALUE. CANNOT BE COMBINED WITH OTHER OFFERS/COUPONS. GOOD ON ANY SERVICE, INCLUDING OIL CHANGES.  
**CODE: MILWAUKEMILKMEN**

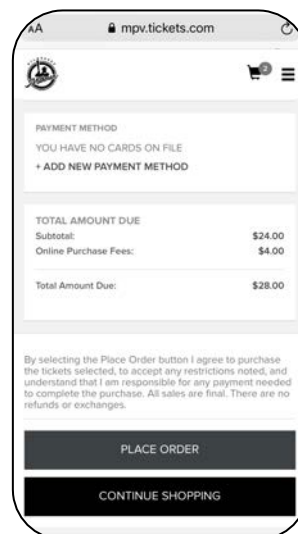
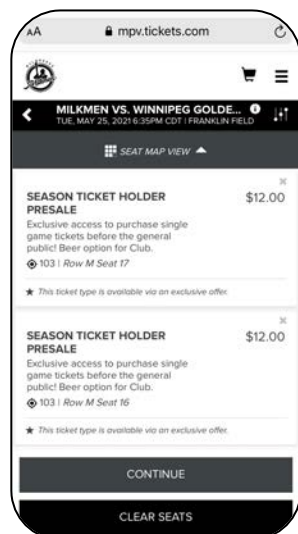
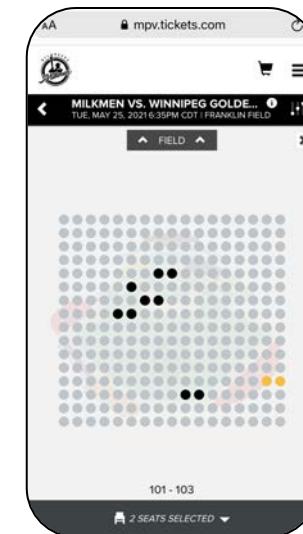
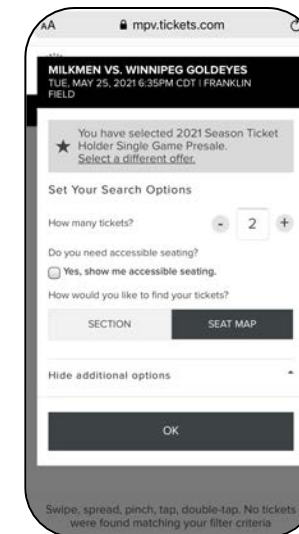
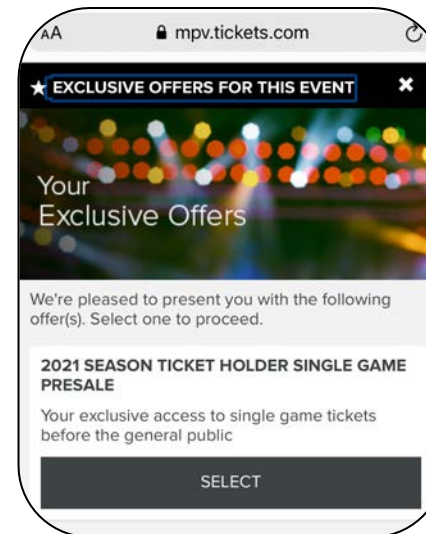
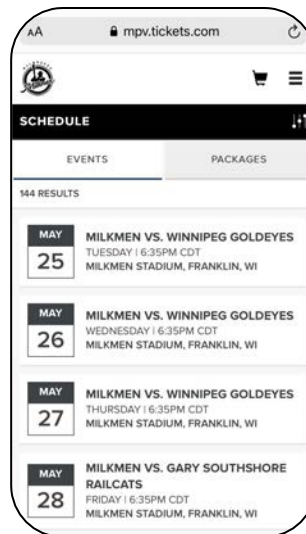
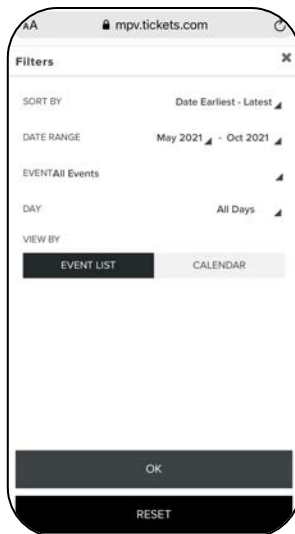
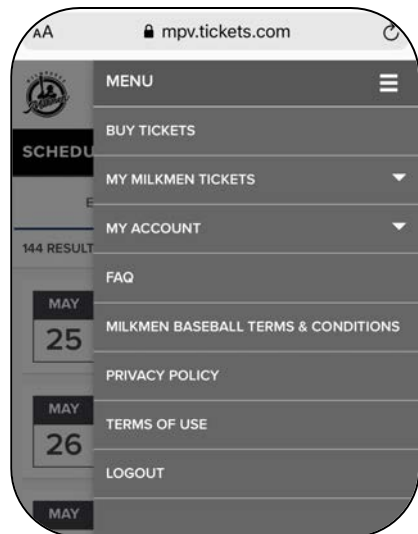
  
**GET TO "THE POINT" AFTER THE GAME AND BUY A TAP BEER OR APPETIZER AND GET ONE FREE WITH YOUR MILKMEN TICKET!**  
7101 SO. 76TH STREET, FRANKLIN  
414-425-0822

Name: Bo Vine Payment Method: Credit Card No: Customer Number: 486855 Confirmation: MMBM - 34461726 (SSP) Ticket Price:	- The barcode only allows one entry per scan. - Unauthorized duplication or sale of this ticket may prevent your admittance to the event.  <b>SECTION: PASTURES</b> <b>ROW: GA</b> <b>SEAT: GA</b>	 RFH7-HXQ2852J
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Sample Ticket



# BUYING EXCLUSIVE PRESALE TICKETS



- Our valued SEASON TICKET HOLDERS have exclusive presale access to single game tickets prior to the general public
- To begin, click BUY TICKETS from the Menu
- Select a game from the EVENTS list
- There will be a pop-up saying that you have an offer , SELECT it
- This will unlock the season ticket holder buyer type(s) that allows you to proceed with the presale single game ticket purchase



# KEEPING YOUR ACCOUNT UP-TO-DATE

## Maintain Your User Profile

Tap Menu >> My Account >> User Profile

*Please make sure your Account Details are correct*

The first screenshot shows the app's main menu with options: BUY TICKETS, MY MILKMEN TICKETS, MY ACCOUNT, USER PROFILE, PAYMENT INFO, MANAGE FRIENDS, CHANGE PASSWORD, FAQ, MILKMAN BASEBALL TERMS & CONDITIONS, PRIVACY POLICY, TERMS OF USE, and LOGOUT. The second screenshot shows the 'USER PROFILE' page with fields for NAME (Optional), EMAIL, ACCOUNT ID, DAY NUMBER, MOBILE NUMBER (Optional), and ADDRESS.

## Confirm Payment Info

Tap Menu >> My Account >> Payment Info

*Please make sure you have a valid Payment Method on your account*

The third screenshot shows the 'PAYMENT INFO' page with a 'CREDIT CARDS' section and an 'ADD NEW PAYMENT METHOD' button. The fourth screenshot shows the 'NEW PAYMENT' page with fields for CARD TYPE, CREDIT CARD NUMBER, EXPIRATION, NAME ON CARD, and BILLING INFORMATION.



# DIGITAL TICKETING FAQs

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## What are the benefits of using digital ticketing?

- Digital ticketing provides a safe, convenient and secure way for Milkmen fans to use and share game tickets.

It also helps prevent lost, forgotten and fraudulent tickets and provides a contactless entry solution for all fans coming through the gates at Franklin Field.

## How do I access digital tickets I've purchased?

- Digital tickets can be accessed in one of two ways:
  1. After purchasing tickets, you will receive a confirmation email with a link that says, "Click here to access your tickets." Tickets can be viewed and scanned on a mobile device or printed off at home.
  2. If you are unable to locate that confirmation email, you can also access your digital tickets by logging into your My Tickets account directly.



## DIGITAL TICKETING FAQs (CONTINUED)

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### What do I show at the ballpark gates for entry?

- A QR code or barcode (depending on the type of digital ticket used) will be shown on the screen of your mobile device at the gates and scanned by an employee for entry.

### Can I have multiple tickets on a single phone?

- Yes, you can swipe to view and scan multiple tickets on a single phone.

For example, if a family of 4 individuals is walking into the game together, only one person would need to show the 4 tickets on his or her phone.



## DIGITAL TICKETING FAQs (CONTINUED)

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**Can I add digital tickets to my Apple Wallet or Google Wallet?**

- Yes! To save tickets to your Apple or Google Wallet, view your confirmation email on your mobile device and select either “Click here to add your tickets to Apple Wallet now” or “Click here to add your tickets to Google Wallet now.”

You can also add tickets to your Apple Wallet by logging into your My Tickets account directly.

**What if I don’t have a smart phone?**

- You are still able to purchase, use, print and share Milkmen tickets without a mobile device.

All necessary ticket actions can be completed by logging in to your My Tickets account on a computer.





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