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# A RETURN TO COMMUNITY: COVID-19 READINESS PLAN

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# EXECUTIVE SUMMARY

Since Governor Tony Evers' declaration on March 12, 2020 to respond to and contain COVID-19 in Wisconsin, our park and sports campus has remained open to provide the community access to paths and trails like the Oak Leaf Trail alongside bike repair services at Wheel & Sprocket. Our community has also used the campus to picnic and lounge in & around our outdoor patio.

Given the announcement of Badger Bounce Back, we have developed a plan to allow our community to access additional aspects of our campus in accordance with state guidance. This plan also takes into consideration the Federal Opening Up American Plan and incorporates guidance from our partners: MOSH and Ascension Health System, the Franklin Health Department, the American Association of Independent Professional Baseball, and like sports & park complexes. Details of the plan are subject to change and strict adherence is expected by visitors to the campus.

## Proposed Timeline:

- Umbrella Bar Grab and "Go" Phase 2 (50% Capacity)
- Rock Baseball Tournament (phase 2)
- Drive-In Movie Experience
- Milwaukee Milkmen season, July 3rd (limited capacity)

We are excited about the opportunity to welcome our community back into our venues on campus. As you will see in the pages that follow, the health and safety of our visitors is our top priority. We must take precautions, we must take care of each other, and we will get through this together.





# FRANKLIN FIELD

## 1. GENERAL STATEMENT

On behalf of the Milwaukee Milkmen, member of the American Association of Independent Baseball, the practices identified below represent practical best efforts to proactively invest and keep our community safe when attending functions, events and games at Franklin Field, in preparation for the 2020 season. The outlined steps and initiatives are intended to preserve the safety of staff, players, fans, and guests. The Milkmen will continue to follow the guidance of national, state and local agencies, as well as the directives of the American Association, to develop these policies and to determine the appropriate time for hosting events of various scopes at Franklin Field. The input of local and regional medical and health partners will also play a significant role in informing the below policies.

## 2. EMPHASIS ON CASHLESS PAYMENT

- The Milkmen will work toward operating cashless facilities, including in the areas of food/beverage, ticketing and merchandise. This will limit direct contact between employees and guests.

## 3. BALLPARK SANITATION

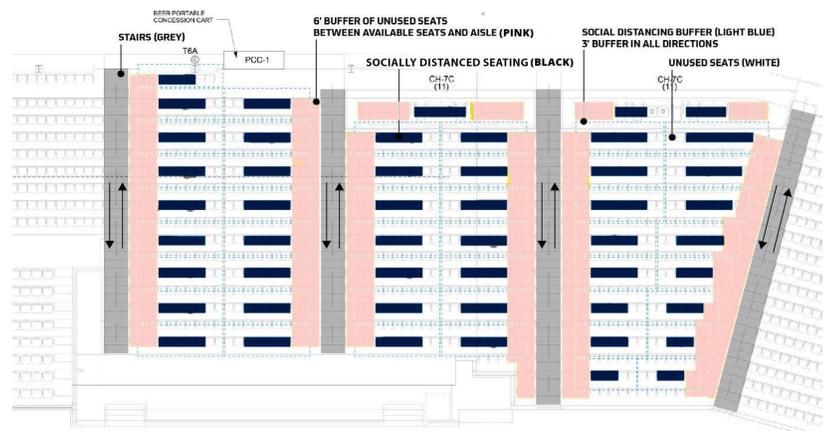
- Increased regularity and scope of wash downs and cleanings.
- Concessions, restrooms and handrails will be disinfected prior to each game.
- Additional hand sanitizing stations for public and employee use around the ballpark.



## 4. CAPACITY MANAGEMENT AND SOCIAL DISTANCING

- The Milkmen will recreate its existing facility seating manifest to allow for general admission tickets (35% MOSH Seating Bowl, 50% Berms, 50% Hop Yard, 100% Suites and Bays)
- Fans will be asked to properly distance their group, thus decreasing overall ballpark capacity.
- Seats will remain vacant to maintain proper distancing between familial parties.
- Ushers will be readily available to execute and communicate the above plan, including ongoing sanitizing.

### GENERAL GUIDELINE





# FRANKLIN FIELD

## 5. STAFFING POLICIES

Temperature check for all part-time, full-time, contracted third-party staff members and interns prior to entering the ballpark.

All fan-facing staff members shall be required to wear protective masks, as necessitated by current guidelines and best practice policies.

Staff will be instructed to make the following changes to fan-facing interactions, without limitation:

- Prohibit handshaking and physical contact with guests and other employees.
- Employees will be required to wear protective masks when handing items to fans.
- Prior to the start of each shift, and continuing when appropriate, employees will be required to wash their hands.

Ongoing training to educate staff on new, updated guidelines and procedures.

## 6. CLUBHOUSE & ON-FIELD PERSONNEL

In order to ensure all players are placed in the safest conditions the clubs will work with the American Association and its member teams to implement the following standards:

- Increased cleanliness in the home and visiting clubhouses.
- Off site showering encouraged.
- Limitations on the use of commonly “spit” items, including, but not limited to seeds and gum.

The Milkmen will follow the guidance of American Association regarding player and on-field personnel health and safety, including travel, fan/media interaction, dugouts, etc.





# FRANKLIN FIELD

## 7. FRANKLIN FIELD ENTRY / EXIT

- All patrons may be subject to health screenings prior to entry.
- Stanchions and/or spacing markers will promote proper distancing between customers waiting in lines.
- Additional gates (where applicable) will be utilized to create more space amongst customers entering the ballpark.
- Security checks that place employees within 6 feet of customers will be replaced by new security protocols as possible.

## 8. TICKET PURCHASE / SERVICING

- The Milwaukee Milkmen will attempt to eliminate printed tickets at the box office on day of games. Instead, box office personnel will email tickets to a customer's device.
- Stanchions and/or spacing markers will promote proper distancing between customers waiting in lines.
- Season ticket and group/hospitality customers will have the option of contactless ticket distribution when possible.
- All subsequent exchanges or additional ticket requests will be conducted electronically as possible.





# FRANKLIN FIELD

## 9. FAN EXPERIENCE

### *Kids Zone*

- The Milkmen will not operate traditional kids zone attractions such as bounce houses.

### *Concourse Flow*

- Stanchions and/or spacing markers will promote proper distancing between customers waiting in lines on the main concourse.

### *Restrooms*

- Restrooms will be cleaned (wiping down commonly used touch-points) regularly during game by a facilities associate.
- Restrooms will be thoroughly sanitized before every Milkmen game with disinfectant along all surfaces.
- The Milkmen shall work in conjunction with its various partners to evaluate touchless enhancements where possible.

### *Team Store*

- The Milkmen shall limit the number of people allowed inside the team store based on current social distancing guidelines.
- Stanchions and/or spacing markers will promote proper distancing between customers waiting in line and walking through the store.

### *Promotions/On-Field Activities*

- Autograph sessions with players will not be permitted.
- Players will not be permitted to throw baseballs or other items into seating areas.
- All between-inning promotions will abide by proper distancing guidelines.
- On-field activities such as Ceremonial First Pitches will be conducted with heightened restrictions.

### *Medical Services*

- The Milkmen will work closely with its community medical partners to implement stringent protocols in place for medical services at all Franklin Field events.





# FRANKLIN FIELD

## 10. FOOD AND BEVERAGE POLICIES

The Milkmen F&B Director will work with the city of Franklin to develop standards consistent with proper guidelines.

- All employees will be required to wear protective masks and gloves.
- Additional staff positions will be hired specifically to disinfect surfaces before, during and after events.
- Condiments and similar items will be served using pre-packaged servings as opposed to communal servings.

## 11. COMMUNICATION / MESSAGING

- Posted "COVID-19" signage in areas with high visibility to fans, employees and team personnel.
- Other awareness and instructional signage posted throughout the ballpark.
- Frequent video and public address announcements will promote proper cleanliness, distancing and similar health practices for customers.
- The Milkmen will create social media & e-blast awareness campaigns on best practices for fans and guests visiting Franklin Field.





# MILWAUKEE WAVE CAMPS

To ensure the safety of our campers the Milwaukee Wave will be instituting safety measures with the input of local and regional medical/health partners as well as governmental guidelines. Safety measures will include but are not limited to the following:

- Daily temperature checks of all campers and employees
- Reduced Capacity at camps
- Soccer balls will be sanitized before the start of play
- Players will be restricted to only touching the ball with their feet/ no touching or picking soccer balls up with hands
- Keepers must wear keeper gloves to handle the soccer ball





# PARK & SPORTS CAMPUS

All Rock Sports Complex and Rock Tournament events will adhere to safety guidelines as set forth by the State of Wisconsin. In effort to get our community back to playing baseball and attending events at the Rock Sports Complex comfortably and safely, we have put together the following 3 step process to re-opening.

## Step 1: May 17 - May 26

*(Dates subject to change based on government orders and CDC recommendations)*

- Practices resume
- One team per field
- No spectators
- No games and no tournaments
- Common area and greenspaces are open with social distancing guidelines

## Step 2: May 27 - June 9

*(Dates subject to change based on government orders and CDC recommendations)*

- Youth and RLB games to resume
- Elimination of pre and post game handshakes and meetings
- Home and Away designations to be pre-determined
- Fans strongly encourages to wear face coverings
- Modified tournaments can resume

## Step 3: June 10 - June 24

*(Dates subject to change based on government orders and CDC recommendations)*

- All activity resumes with a new standard of operations and revised guidelines to ensure the safety all participants and visitors.
- Markers will be displayed in dugouts, concessions, gate and entry ways and in the stands to help patrons maintain social distancing

## During steps 1 - 3:

- Addition of sanitizing stations next to concessions
- Addition of sanitizer in dugouts
- Employees to wear face-masks
- Visitors strongly encouraged to wear face-masks
- Credit cards are the preferred method of payment
- Markers placed at entry gates, concessions, stands, dugouts and open space as necessary to assist patrons with maintaining social distancing guidelines
- Individuals 65 or over and those with known high risk medical conditions should not visit the campus





# UMBRELLA BAR

Nestled in the core of Ballpark Commons is an open-air umbrella structure with a large and spacious sun patio, with over 70 acres of walkable, bikeable, and “picnic” terrain. Unlike a bar or restaurant, the Umbrella Bar differentiation is important. The Umbrella Bar acts more as a park than it does a typical bar or restaurant. While the bar has been closed, the sun patio and surrounding terrain has been open and used freely and regularly since COVID-19 restrictions have been put in place.

The intent of the following procedures is to build upon the already established best practices and requirements currently being used at the Umbrella Bar to address health and safety concerns related to the spread of COVID-19, and to put those protocols into practice in accordance with guidance from state and local officials. Among these requirements are:

- Prohibiting sick employees in the workplace
- Handwashing practices that include how and when to wash hands
- Cleaning and sanitizing procedures and practices for surfaces
- Ensuring the person in charge is on-site at all times during operating hours

## **CAPACITY MANAGEMENT: PHASE 2, GRAB AND “GO”**

- During Phase 2, we will limit capacity to less than 50%
- The inside bar will be closed for seating and set-up as an open air with opened glass panels
- Between seating’s and turnover, clean and sanitize: table, digital ordering devices, tabletops, and common touch areas





# UMBRELLA BAR

## **CLEANING AND SANITIZING**

- Thoroughly detail-clean and sanitize entire facility with a focus on high-contact areas that would be touched by both employees and guests. Follow sanitizing material guidance to ensure effective sanitizing strength and to protect surfaces
- Between seating's (see Capacity Management), clean and sanitize: table, digital ordering devices, tabletops, and common touch areas
- Removal of garnishes, unwrapped straws, and menus
- Procedures to increase frequency of cleaning and sanitizing surfaces in the back-of-house bar to every 30 minutes
- Check restrooms and portable restrooms regularly; cleaning and sanitizing them based on frequency of use
- Make hand sanitizer readily available to guests

## **MONITORING EMPLOYEE HEALTH & PERSONAL HYGIENE**

- Per existing FDA Food Code requirements, employees who are sick should remain at home
- Implement employee screening (temperature and symptom checks) before every shift. The minimum temperature that indicates a fever is 100.4°F
- If an employee becomes ill or presents signs of illness, the manager should identify the signs follow the ROC's established policies on when the ill employee is allowed to return to work. At a minimum, however, employees will be told to self-isolate for seven days from the onset of symptoms and be symptom-free for three days without medication
- All employees will be trained on the importance of frequent hand washing, the use of hand sanitizers with at least 60% alcohol content, and provided clear instruction to avoid touching hands to face

## **SOCIAL DISTANCING**

- Redesigned seating arrangements to ensure at least six feet of separation between table setups
- Policies for third-party delivery drivers and any suppliers with distancing and product sanitation requirements
- Signage at the entrance that states that no one with a fever or symptoms of COVID-19 is to be permitted
- Limited contact between waitstaff and guests
- Use of technology (TOAST) and cashless solutions to reduce person-to-person interaction
- Availability of hand sanitizers for guests to use
- Signage posted reminding guests about social distancing
- Will try not to allow guests to congregate in waiting areas or bar areas through the creation of a process to ensure guests stay separate while waiting to be seated or placing an order. This process will include floor markings, outdoor distancing, waiting in cars, etc.
- No sitting or standing allowed in bar unless ordering. Separate ingress and egress to and from the Umbrella Bar to establish paths that mitigate proximity for guests and staff
- Bands or performers will be asked to make social distancing PSA's periodically during their performance.
- Groups of 5+ will only be permitted to sit together if they arrived together.
- Customers will be encouraged to bring their own chairs or blankets to use during their visit.
- When serving a customer, Bartenders will place the drink on the bar to help limit contact with the customer.



# MILKY WAY DRIVE-IN

ROC Ventures and The Milwaukee Milkmen recently announced its' plans to transform its expansive parking lot into a drive-in movie theater and carhop, an interactive movie experience running all summer long, starting May 22nd. The following policies will be in place for phase 1 of the Badger Bounce Back Plan.

- Arrive early to ensure a parking spot.
- You must stay within the confines of your vehicle as much as possible. You may lay in the bed of your truck or in the back of a van. If you choose to sit in the bed of your truck or in the back of your vehicle with your hatch open, you are suggested to be wearing a facemask.
- If you are outside your vehicle, you are suggested to be wearing a facemask.
- You can only purchase admission online. Box Office will be open for patrons having difficulty purchasing online or have guest service questions.
- All employees have been educated and trained on the need for personal sanitation and hygiene as well as the sanitation of our facility. All employees must wash their hands frequently
- Our restrooms and concession stand will be open. There will be plenty of hand soap and sanitizer on hand. Restrooms will be equipped with signage and markers to help with the 6' of social distancing.
- Our concession stands, food trucks, and a variety of beverage & snack carts will be open to the public and will be equipped with signage and markers to help with the 6' of social distancing. However, we highly encourage using our car hop delivery service available online. Our team store will also be open at this time.
- We plan on being "Pet Friendly Business", when it is safe to do so; however, due to the "Stay-In-Your-Vehicle" rule, we cannot allow pets since they cannot be walked outside when needed.



