



FREQUENTLY ASKED QUESTIONS - AUSTIN SHOWDOWN (9/16-9/18)

Q When does my team have to be ready to play and when can we expect to depart?

Every team should arrange to be ready to play by 7am on Friday. On Sunday, games will conclude by 5:30pm.

Q How do I register for this tournament?

You can do so by clicking on the register tab on our website [home page](#). To be considered for an entry spot both the application and deposit fee of \$200 must be submitted. Once you submit your online application, our tournament committee will review the application and approve it. At the time of approval an email is then sent out to the email address indicated on the application (please be sure your email address is correct to ensure that our confirmation email is sent to the correct address). This email acknowledges receipt of your application as well as provides you with further information. If you haven't received this confirmation email within 24 hours, please check your spam folder.

Q How many games are guaranteed and what are the length of game times?

All teams will be guaranteed 4 games. Length of game times will be as follows: Squirt/Pewee Divisions will play three (3) x twelve (12) minute stop time periods. Bantam Divisions will play three (3) x thirteen (13) minute stop time periods. Midget Divisions will play three (3) x fourteen (14) minute stop time periods.

Q What rules do we follow?

Teams must be affiliated with one of the following National Governing Bodies: USA Hockey, Canada Amateur Hockey Association, or IIHF. All games are operated under USAH Rules and Regulations. Neck guards are only required and mandatory if your US state/affiliate requires them. All USAH registered players, including goalkeepers in the Pee wee through Midget age classifications are required to wear a colored (non-clear) internal mouthpiece that covers all the remaining teeth of one jaw, customarily the upper. Canadian teams will abide by the equipment requirements of their governing organization. For the first violation of this rule, the team shall be issued a warning. A misconduct penalty shall be assessed to any player or goalkeeper of that team for a subsequent violation during that game. For Squirts and Pee wee's - USAH replaced the delayed offside rule with

an automatic whistle. Consequently, if a player is off-side, the whistle will be blown immediately. If the offside is accidental then the face-off will occur just outside the offensive zone blue-line. An intentional offside will be whistled down with the face-off occurring in the violating team's defensive zone. Checking Divisions are permitted at the Bantam and older age classifications. Our updated rules for the 2022-23 can be found at: [Rules - TCS Hockey](#)

Q What do we need to provide as part of tournament sanctioning?

We need to receive a copy of your **Travel Permit** (if required by your state/affiliate) and **Certified Roster** by **September 9th**. These permits and rosters must be approved and signed by your governing body/affiliate. If you have an electronic version of these documents please email them to: admin@tcshockey.com - please be sure to bring your approved roster sheet and travel permit as back up to the tournament as well. **Travel Permits & Certified Rosters** can be mailed to: TCS Hockey Inc. | 663 Pemberton Dr. | Lebanon, TN 37087

Q What is the roster limit?

USAH permits 20 players to be included on your team roster.

Q When is the final payment due for this tournament?

Final balances will be due by **August 26th**. Your team will not be scheduled until full payment is received.

Q How can final payments be arranged?

Checks or Money Orders can be mailed to: TCS Hockey Inc. | 663 Pemberton Dr. | Lebanon, TN 37087 - In the memo of payment, please put your team name and tournament date so we know who to apply it to when received. We accept credit cards over the phone as a method of payment for balance of tournament fee, but there is a convenience fee of an additional 2% that will apply to each transaction. This can be done by calling our office at: (779) 221-1872. We also accept Venmo Payments - @TCSHockey - Last 4 digits are 6937, if needed.

Q Does my team have to stay at designated hotels?

As a reminder, this event is a STAY-TO-PLAY event. All bookings are handled by our fantastic hotel partner, Team Travel Source (TTS). Please note that only local teams will be excluded from having to book hotels through TTS.

If your team is from outside (80+ Miles) of the local area and does not show up on our booking report when you check-in to the event, you will be required to pay an additional STAY-TO-PLAY fee of \$500. ABSOLUTELY NO EXCEPTIONS!

Click the following link to Learn How to Create a Group Block Tutorial - [\(814\) EventPipe - Holding A Group Block - YouTube](#)

*We recommend setting up a team block for your team or club at the following link - [Hotel Information | TCS Hockey Tournaments \(teamtravelsource-hockey.com\)](#)

We advise you to book a night ahead of the tournament as a safety blanket. We can always take the night off if needed after the schedule has been posted.

If you have any questions at all about this policy, please don't hesitate to contact the office. We appreciate everyone's understanding and compliance with the STAY-TO-PLAY policy, which is paramount to keeping our events in this area.

Q When is the tournament schedule released?

Tournament schedule will be released 10-14 days prior to the tournament start date. Schedules will be posted up on our website when finished. Please do not ask to have games changed to make things more convenient for your team. There are NO simple changes and each change would cause a domino effect to others. Only if we made a typo or an error in scheduling will we make a correction. As always, please prepare to have assistant coaches to help out and be aware that playoff games are unknown. We do have the right to change a playoff game time at any time during the tourney if it can help with team conflicts.

Q What is the Refund Policy?

By submitting its' application, deposit & payment, the team agrees to accept all terms and conditions imposed, upon coaches, players, other participants and spectators of the event, by both TCS Hockey, Inc. and the owners of the facilities in which the event takes place.

Team deposits & payments are considered non-refundable. Refunds for teams will be provided only in the event TCS Hockey, Inc. cancels the tournament for any reason or in the event the division your team is registered for gets canceled for any reason. Any mistakes or errors made by the applicant during the registration process shall be construed against the applicant and may disqualify the applicant's team or individual player from participation in the event and/or a refund.

TCS Hockey, Inc. is not responsible for a team refund if the event is canceled for any reason beyond the control of TCS Hockey, Inc., including but not limited to, a national or natural disaster(s) or travel complications.

Q Where are the tournament games played?

All games will be played at ONICE at the Crossover & Chaparral Ice at Northcross Mall

Q Our Head Coach has more than one team to coach so can scheduling arrangements be made?

If a request is put in prior to August 26th we will make every attempt possible to help coordinate your coach's game. Although we can't promise that we can accommodate everyone's request, we will make every effort to accommodate your request.

Q When does my team need to Check-In at the Tournament?

All teams will need to check-in one (1) hour prior to their first scheduled game at their designated arena. At this time, a manager/coach from your team will pick up their Coach Bag & Player Gifts.

Q Does my team need to Check-In before each game?

Yes, we ask that all team managers bring 3 roster stickers per game to put on the scoresheets. We also require either a Manager or Coach to sign the scoresheet before each game.

Q Is there a Gate Fee for this tournament?

No, we do not charge a Gate Fee for this event. Any individual can attend any games for free so come on out and check to see the great competition we have to offer in the greatest sport on earth.

Q Will tournament games be live streamed?

To see if your rink(s) has LiveBarn click the following link - [LiveBarn](#)

Q Will there be tournament merchandise?

Yes, the tournament will be selling custom apparel for tournament souvenirs.

Q Will we have professional photographers on-site?

Yes, BC Photography will be on-site taking some of the best actions you have ever seen!

Q What can 1st & 2nd place teams expect to receive for their achievements?

These deserving teams can expect a Trophy (Cup) & Custom Medals. Our Trophies & Medals are some of the best in the sport!

Q Where can you view tournament scores, standings, & results?

You can do so by clicking on the Schedules & Stats tab on our website [home page](#).

Q Can players expect to receive any personal awards throughout the tournament?

The answer is YES! Any player or goalie receiving a Hat Trick, Playmaker, or Shutout during any game throughout the entire tournament will receive a prize. This winner will head to our tournament headquarters after the game to receive their prize along with getting their picture taken.

Q How do I become a sponsor for this tournament or any future TCS Hockey, Inc. Tournaments?

To discuss partnership opportunities designed to help your business, email Director Marc Costanza - marc@tcshockey.com

Q Who can I contact for further questions regarding this tournament?

Marc Costanza - marc@tcshockey.com | (779) 221-1872

Q Who should I contact for any payment or roster inquiries?

admin@tcshockey.com