FREQUENTLY ASKED QUESTIONS (FAQ'S) - MUSIC CITY CUP (6/30-7/2)

Q When does my team have to be ready to play and when can we expect to depart?

Every team should arrange to be ready to play by 7am on Friday. On Sunday, games will conclude by 5:30pm.

Q How do I register for this tournament?

You can do so by clicking on the register tab on our website home page. To be considered for an entry spot both the application and deposit fee of $200 must be submitted. Once you submit your online application, our tournament committee will review the application and approve it. At the time of approval an email is then sent out to the email address indicated on the application (please be sure your email address is correct to ensure that our confirmation email is sent to the correct address). This email acknowledges receipt of your application as well as provides you with further information. If you haven't received this confirmation email within 24 hours, please check your spam folder.

Q Will my team receive an invoice after registering?

Invoices will be produced on request only. If your team is in need of an invoice in order to pay the remaining balance, please email: admin@tcshockey.com your team name, event date, and event location so one can be issued.

Q How many games are guaranteed and what are the length of game times?

All teams will be guaranteed 4 games. Length of game times will be as follows: Mite Full, Squirt, & Peewee Divisions will play three (3) x twelve (12) minute stop time periods. Bantam Divisions will play three (3) x thirteen (13) minute stop time periods. Midget 16u/18u Divisions will play three (3) x fourteen (14) minute stop time periods.

Q What teams are we playing?

Please refrain yourself or a team member from asking this question. It's our job to properly place teams according to the information that is given to us, plus the information we find when doing our own research. ***Parity is the #1 goal that we strive for on a daily basis at TCS Headquarters.*** If all teams asked who they were playing before registering, unfortunately, most of the events wouldn't occur.

Q What rules do we follow?

This event will be an independently TCSH sanctioned event that will follow the ***2023-24*** season age classification dates. All games are operated under USAH Rules & Regulations with some in-house changes & modifications to allow better over game play. TCS Hockey, Inc. provides the sanctioning number & insurance so any team is welcome to participate.

Neck guards are only required and mandatory if your US state/affiliate requires them. All players, including goalkeepers in the Peewee through Midget age classifications are required to wear a colored (non-clear) internal mouthpiece that covers all the remaining teeth of one jaw, customarily the upper. Canadian teams will abide by the equipment requirements of their governing organization. For the first violation of this rule, the team shall be issued a warning. A misconduct penalty shall be assessed to any player or goalkeeper of that team for a subsequent violation during that game. Checking is permitted at the Bantam and older age classifications. **TAG UP OFFSIDES & ICING WHILE SHORTHANDED ARE ALLOWED FOR ALL DIVISIONS.**

Q What do we need to provide as part of tournament sanctioning?

All teams will need to fill out and complete our in-house roster and waiver forms that will be emailed out to all registered teams. We need to receive your team's TCSH roster and waiver forms at check in time (one hour prior) to Game One.

Q What is the roster limit?

TCSH permits 20 players to be included on your team roster.

Q When is the final payment due for this tournament?

Final balances will be due by **June 9th.** Your team will not be scheduled until full payment is received.

Q How can final payments be arranged?

Checks or Money Orders can be mailed to: TCS Hockey Inc. | 663 Pemberton Dr. | Lebanon, TN 37087 - In the memo of payment, please put your team name and tournament date so we know who to apply it to when received. We also accept credit cards over the phone as a method of payment for balance of tournament fee, but there is a convenience fee of an additional 2% that will apply to each transaction. This can be done by calling our office at: (779) 221-1872. We also accept Venmo Payments - @TCSHockey - Last 4 digits are 6937, if needed.

Q Does my team have to stay at designated hotels?

As a reminder, this event is a STAY-TO-PLAY event. All bookings are handled by our fantastic hotel partner, Team Travel Source (TTS). Please note that only local teams will be excluded from having to book hotels through TTS. If your team is from outside (75+ Miles) of the local area and does not show up on our booking report when you check-in to the event, you will be required to pay an additional STAY-TO-PLAY fee of $500. ABSOLUTELY NO EXCEPTIONS!

Click the following link to Learn How to Create a Group Block Tutorial - (814) EventPipe - Holding A Group Block - YouTube
*We recommend setting up a team block for your team or club at the following link - Hotel Information | TCS Hockey Tournaments (teamtravelsource-hockey.com)

We advise you to book a night ahead of the tournament as a safety blanket. We can always take the night off if needed after the schedule has been posted.

If you have any questions at all about this policy, please don't hesitate to contact the office. We appreciate everyone's understanding and compliance with the STAY-TO-PLAY policy, which is paramount to keeping our events in this area.

Q When is the tournament schedule released?

Tournament schedule will be released 10-14 days prior to the tournament start date. Schedules will be posted up on our website when finished. Please inform your team (parents/coaches/managers) that asking us when the schedule will be posted could delay it from being published. Please do not ask to have games changed to make things more convenient for your team. There are NO simple changes and each change would cause a domino effect to others. Only if we made a typo or an error in scheduling will we make a correction. As always, please prepare to have assistant coaches to help out and be aware that playoff games are unknown. We do have the right to change a playoff game time at any time during the tourney if it can help with team conflicts.

Q What is the Refund Policy?

By submitting its' application, deposit & payment, the team agrees to accept all terms and conditions imposed, upon coaches, players, other participants and spectators of the event, by both TCS Hockey, Inc. and the owners of the facilities in which the event takes place.

Team deposits & payments are considered non-refundable. Refunds for teams will be provided only in the event TCS Hockey, Inc. cancels the tournament for any reason or in the event the division your team is registered for gets canceled for any reason. Any mistakes or errors made by the applicant during the registration process shall be construed against the applicant and may disqualify the applicant's team or individual player from participation in the event and/or a refund.

TCS Hockey, Inc. is not responsible for a team refund if the event is canceled for any reason beyond the control of TCS Hockey, Inc., including but not limited to, a national or natural disaster(s) or travel complications.

Q Where are the tournament games played?

Games will be played at multiple different locations: Ford Ice Center Antioch, Ford Ice Center Bellevue, Gary Force Ice Arena, Centennial Sportsplex, & possibly even the new F&M Bank Arena.

Q Our Head Coach has more than one team to coach so can scheduling arrangements be made?

If a request is put in prior to June 9th we will make every attempt possible to help coordinate your coach's game. Although we can't promise that we can accommodate everyone's request, we will make every effort to accommodate your request.

Q When does my team need to Check-In at the Tournament?

All teams will need to check-in one (1) hour prior to their first scheduled game at their designated arena. At this time, a manager/coach from your team will pick up their Coaches Bag & Player Gifts.

Q Does my team need to Check-In before each game?

Yes, we ask that all team managers bring 3 roster stickers per game to put on the scoresheets. We also require either a Manager or Coach to sign the scoresheet before each game. Teams that can't produce score sheet stickers, can handwrite their lineup prior to each game.

Q Is there a Gate Fee for this tournament?

No, we do not charge a Gate Fee for this event. Any individual can attend any games for free so come on out and check to see the great competition we have to offer in the greatest sport on earth.

Q Will tournament games be live streamed?

To find the LiveBarn venue locator Click Here.

Q Will there be tournament merchandise?

Yes, the tournament will be selling custom apparel for tournament souvenirs.

Q Will we have professional photographers on-site?

Yes, they will be on-site taking some of the best actions you have ever seen!

Q What can 1st & 2nd place teams expect to receive for their achievements?

These deserving teams can expect a Team Trophy (Cup) and Custom Medals. Our trophies and medals are some of the best in the sport!

Q Where can you view tournament scores, standings, & results?

You can do so by clicking on the Schedules & Stats tab on our website home page.

Q Can players expect to receive any personal awards throughout the tournament?

The answer is YES! Any player or goalie receiving a Hat Trick, Playmaker, or Shutout during any game throughout the entire tournament will receive a custom puck. This winner will head to our tournament headquarters after the game to take a photo holding their award puck.

Q How do I become a sponsor for this tournament or any future TCS Hockey, Inc. Tournaments?

To discuss partnership opportunities designed to help your business, email President Marc Costanza - marc@tcshockey.com

Q **Who can I contact for further questions regarding this tournament?**

Marc Costanza - marc@tcshockey.com | (779) 221-1872

Q **Who should I contact for any payment inquiries?**

admin@tcshockey.com