

Dear Slammers Fans,

During these unusual times, we've been working hard to bring professional baseball back to our fans, and we have finally achieved that. Starting July 16, we'll be playing baseball in front of fans, at DuPage Medical Group Field. This version of games will be different than in past seasons, in large part due to measures that we are required by the State to take to ensure your safety, our employees safety, and our players safety. We hope you understand and can't wait to see you back at the stadium soon.

-Fans should enter and exit the gate that matches their ticketed section. Fans should try to stay in their section of the stadium as much as possible (restrooms)

West Gate (3rd base gate) 106-108-110-112-114

Main Gate (Jefferson & Mayor Art Schultz)105-103-101-102-104-suites-anyone that needs an elevator

South Gate (1st base gate)115-113-111-109-107

-Fans must wear a face covering, unless they are in their seats and socially distanced. Go to pick up food - wear a mask. Go to bathroom - wear a mask. Walk to/from your seat - wear a mask.

-Fans will be required to have their temperature checked prior to entering the stadium and any fan with a temperature at or above 100.4 will not be allowed to enter

-Fans will be required to complete a short self-diagnostic regarding symptoms and/or travel prior to attending a game. Fans exhibiting one or more symptoms may be denied entry.

-DuPage Medical Group Field will be CASHLESS for the 2020 season. So credit or debit cards only for concessions and the Team Store.

-All tickets will be delivered electronically to your phone via email in an effort to encourage contactless practices

-We are only able to operate at 20% capacity. As a result, you will see a slight increase in our ticket and concessions prices. While we strive to continue to bring you affordable baseball, please understand that a limited capacity does hinder our ability to operate our business, and because of that, our ticket prices have increased. Rows and seats will remain vacant to maintain proper social distancing between parties.

-We will offer limited menu options. Don't worry, some of your ballpark favorites are still around, but we will not have the variety you may have grown used to. Regulations require grab and go items, so we have reduced our menu to comply. You can also expect an increase in price in some concession items. Just like you've seen at the grocery store we also have seen many of

the prices for the items we buy go up significantly as well. Unfortunately, in order to operate, we have had to pass along these increases to our fans.

-Concession ordering will be done via smartphones. You can visit jolietsslammers.square.site for ordering. Fans will go online to place their order and pay (with your credit card) while in their seats, and our magic concessions team will get to work. Everything will be online in an easy to use menu. You want a half-pound fried pork fritter sandwich, an order of nachos with cheese, and a 16 ounce can of Bud Light - you order everything online. Just need another beer - order it online. When you place your order you will receive an estimated time to pick it up at the main bar behind home plate. Enter your cell phone number when you place your order and we will text you when it is available for pickup at the bar! Fans that do not have a smartphone will be able to give their order and payment via credit or debit card at the information booth. Fans that do not have access to a credit or debit card can call the Slammers for more information. Please bear with us as we figure this out together - it is all in the interest of safety. And, this system should actually greatly reduce wait times as well since you don't have to leave your seat until your entire order is ready to go.

-We'll be focusing on baseball during this season. That's not to say we won't have fun with video board promotions and more, but since most of our on field promotions and other promotional activities like theme nights and mascots encourage close contact, we are stopping those in the short term. This also means no playground access, autograph sessions, pregame performances or baseball buddies, and no running the bases. We're going to miss these just as much as you, but for the safety of everyone, we cannot allow these to happen at this time.

-The concourse will be separated, designating one-way traffic flow on each side

-Stanchions or markers will be used to promote social distancing between customers waiting in line

-The Slammers paper program already has been replaced with a digital program - and will be updated periodically as the season progresses

-The team store will have a limit on the number of fans allowed inside the actual store at any given time

-Restrooms will be cleaned more frequently

-Employees will be required to wear masks

-Hand sanitizer will be available around the stadium

-We'll continue to monitor health agencies regulations and guidelines and update these items when necessary